

DRystack OPERATIONAL GUIDELINES

Thank you for choosing Scarborough Marina as your home base for your boating. Carefully read the following guidelines on how to use the service. If you have any questions, please contact the Marina Office.

What is the Drystack Service?

The drystack service is the launch and retrieval of your boat stored in our drystack facility. The service does not include wet berthing within the marina or the supply of 240V shore power. Arrangements can be made for these and other services to be provided at current Marina rates. **The following other conditions apply:**

1. Bilge pump to be automatic & hard-wired to battery	7. No gas bottles to be stored on boat in drystack
2. No dinghies to be stored on stern of boat	8. No decanting of fuel (jerry cans) allowed in marina
3. No access to boat when in rack	9. No access to power on queuing pontoons
4. No work to be done on boat when in water	10. Boats without current insurance will not be launched
5. No toxic detergents to be used	11. Boats with accounts in arrears will not be launched
6. Covers must be approved by Marina	

Ensure your account is up to date and the Marina has a current copy of your boat insurance policy.

Planning a Day Out

- First ensure you are familiar with the layout of the marina and the approved queuing area.



- Launch time slots, work on a first booked, first served basis, so forward planning is recommended to avoid missing out on using your boat for the day.
- If you wish to leave your boat on the water overnight, (E.g., Launching the day before for an early departure, returning late after hours, or continued use over multiple days), this can be arranged subject to space availability. Overnight marina berthing charges may apply.
- Boats found on the queuing pontoon will be automatically put away without notice from 7:30am when operations begin.

Launching and departing with your boat

- Schedule your launch via the *BoatCloud* app and check for messages from staff once launched.
- Time your arrival at the Marina as close to the scheduled launch time as possible. You are required to board your boat and depart the marina within 30 Minutes of the scheduled launch, otherwise your boat may be returned to

the storage rack without notice to allow other users to have their boats launched. *In this case, you will have to wait for the next available slot for the boat to be relaunched. A relaunch slot availability is not guaranteed.*

- Park over the road in the secure marina parking lot. *Vehicles are NOT permitted in the hardstand area.*
- Trolleys are available in the car park and hardstand area and must be returned immediately after use.
- All children are to be accompanied by an adult at all times.
- Exercise caution whilst around the machinery operating area.
- Obey the *Scarborough Marina Rules and Code of Behaviour* at all times (*available on website*).

Returning your boat to the Marina

- There is limited on water space available in the Queuing area. You are urged to consider other users and book your boat to be put away via the *BoatCloud app* as soon as you have finished. Boats remaining in the Queuing area more than 1 hour after use will be put away without notice to allow other users to launch their boats.
- Always return your boat to the place you retrieved it from. This should be in the Queuing area on Pier M or an advised allocated berth. Failing to do so may incur a [Drystack Rectification Charge](#) as this can disrupt the operation and impact other users.
- Secure your boat using only 2 colour matched cleats per boat along the Queuing area
- Ensure you have properly prepared your boat to be returned to the rack. Failing to prepare your boat correctly for put away will incur a [Drystack Rectification Charge](#).

CHECKLIST: Preparing your boat to be returned to the rack:

1. Always secure your boat port side to the pontoon.	5. Ensure all battery switches are off or isolated .
2. Trim outboard or stern drive leg down .	6. Replace and zip up boat covers .
3. Ensure trim tabs are trimmed up .	7. Lower all aerals.
4. Stow trolling arms on deck .	8. Lock up your boat

How to use the Drystack BoatCloud App

Using the drystack service is made easy via our *BoatCloud* app on your mobile phone.

- Download the *BoatCloud* app from either the Apple App Store or Google Play store.
- Request a *BoatCloud* login from the Marina Office. It will be emailed to you.



To request a Launch:

- Log into the *BoatCloud* app with your details and select a launch time from those available. If necessary, you can add messages for our staff in the details of the launch request.
- You will receive a text message confirmation that your launch is scheduled. Check in the details of the launch and for messages left for you by our staff. (*If you have provided your mobile carrier details*)

To request your boat to be returned to the rack:

- Prepare your boat to be put away (see below).
- Login to the *BoatCloud* app. Change the launch status to **“OK To Stow”**.

To book your boat to a work rack in the Boatyard:

- The *BoatCloud* app cannot be used to book your boat to a work rack.
- This must be done by phone call or email to our office and is subject to availability.
- Standard Boatyard charges will apply.

All the above rules and procedures are subject to change.