



PAYMENT TERMS AND CONDITIONS

1 Marina Berth and Drystack Storage Services

1.1 All Marina Berth and Drystack storage fees are payable in advance for the agreed billing period and are due upon or prior to vessel arrival.

1.2 Ongoing Berthing and Drystack accounts are invoiced for payment on the 1st day of each month for the agreed billing period.

2 Drystack Work Rack Services

All Drystack Work Rack fees must be paid (cleared funds) prior to the vessel being returned to its home rack or launched.

3 Hardstand Services

3.1 All Hardstand fees must be paid (cleared funds) prior to the vessel being returned to the water or exiting the marina precinct.

3.2 Ongoing Hardstand, accounts must be settled fortnightly or at the end of the month, whichever occurs first, unless otherwise agreed in writing.

4. Accepted Payment Methods

Accepted payment methods include:

- ✓ Cash (office counter only)
- ✓ Visa, Mastercard and EFTPOS (office counter)
- ✓ Visa or Mastercard via online Pay Now link
- ✓ Automatic Visa or Mastercard payments on the due date
- ✓ Direct Deposit (EFT)

5. Automatic Card Payments

Where automatic card payments are authorised, the card will be charged on the invoice due date. It is the account holder's responsibility to ensure card details remain current and that sufficient funds are available.

6. Late Payments and Dishonoured Transactions

6.1 Invoices unpaid 7 days after the due date will incur a late finance charge, applied monthly for each outstanding invoice.

6.2 Dishonoured transactions will incur a dishonour finance charge.

6.3 Scarborough Marina reserves the right to withhold services, vessel movement, launch, retrieval, or release of a vessel until outstanding amounts are paid in full, to the extent permitted by law.

6.4 Outstanding debts may be referred to a debt recovery agency, and reasonable recovery costs may be added to the outstanding balance as permitted by law.

7. Financial Hardship

Customers experiencing payment difficulties are encouraged to contact the marina office as soon as possible to discuss potential payment arrangements.

8. General

These Payment Terms form part of Scarborough Marina's terms of trade and may be amended from time to time. Updated terms will be made available on our website, upon request or via official marina communication channels.

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